

Non-Attendance of Appointments at Blyth's Meadow Surgery

There are increasing pressures upon all doctors and nurses to reduce waiting times and increase patient access.

Sadly, an average of **35** appointments are wasted each week due to patients **not** giving us notice that they would not be attending their appointments.

We would appreciate it, if you know you cannot attend an appointment, that you cancel it as early as possible.

To cancel your appointment please call

01376 552508 or

reply to your text reminder confirming you wish to cancel.

From **1st August 2016** we will be monitoring patients that do not attend

- If you fail to attend your appointment without informing us we will contact you on each occasion and record this in your medical record.
- If you fail to attend **3** appointments in a **12** month period without a valid reason, you may be removed from the practice list and asked to find an alternative GP.